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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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AUG 11 2003

In re Application : Chockalingam Arunachalam  
Serial No. : 09/943,587  
Filed : August 30, 2001  
For : System and Method for Associating  
Interactive Voice Response Unit Data to  
a Telephone Call Using Automatic Number  
Identifiers  
Attorney's Docket : DAVOX-173XX  
Examiner : Chow, Ming  
Group Art Unit : 2645

Technology Center 2600

I hereby certify that this correspondence is being deposited with the United States Postal Service as **First Class Mail** in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on August 06, 2003.

By Richard J. Musgrave  
Richard J. Musgrave  
Registration No. 44,960  
Attorney for Applicant(s)

AMENDMENT AND RESPONSE TO OFFICE ACTION

Mail Stop Non-Fee Amendment  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA, 22313-1450

Dear Sir or Madam:

In response to the Office Action dated May 8, 2003, please amend the above-identified Patent Application as follows:

Amendments to the claims are reflected in the listing of claims that begin on page two of this paper.

Remarks/Arguments begin on page twelve of this paper.

2645

Serial No.: 09/943,587

Filed: August 30, 2001

Group Art Unit: 2645

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Bourque & Associates, P.A.  
 835 Hanover Street, Suite 301  
 Manchester, NH 03104  
 Telephone: (603) 623-5111  
 Facsimile: (603) 624-1432

AUG 11 2003

Technology Center 2600

Date: August 6, 2003

COMMISSIONER OF PATENTS  
 Alexandria, VA 22313-1450

Attorney Docket No.: DAVOX-173XX

Sir:

In re application of: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit Data to a Telephone Call Using Automatic Number Identifiers  
 Transmitted herewith is an amendment in the above-identified application. The following checked items are applicable:

- [ ] A Petition for Extension of Time for \*\* month(s) is hereby made, under §1.136(a);  
 a check in the amount of \$\*\* is enclosed per §1.17.  
 [ ] \_\_\_\_\_ is hereby appointed Associate Attorney by:

Registration No.:

Attorney of Record: Daniel J. Bourque  
 Registration No.: 35, 457

[ ] Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 4	- 4	=	x \$84.00 =	0
Total 19	- 20	=	x \$18.00 =	0
[ ] Multiple Dependent Claims (1st presentation)			+ \$280.00 =	0
SUBTOTAL ADDITIONAL CLAIM FEE				0
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				0

- [X] No additional claim fee.  
 [ ] The claim fee has been calculated above; check number in the amount of \$ is enclosed.  
 [X] In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.  
 [X] The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, Alexandria, VA, 22313-1450 on August 6, 2003.

SUBMIT IN TRIPPLICATE

*Richard J. Musgrave*  
 Attorney of Record: Richard J. Musgrave, Esq.  
 Registration No. 44,960